

2019-2020

Hammer, Kimberly

From: Hammer, Kimberly
Sent: Thursday, October 31, 2019 12:59 PM
To: .PreK-Bear Blvd School
Cc: Parker, Jennifer; Cantrell, Sharee
Subject: Parent Learning Day Feedback & Sharing Our Smiles!!!
Attachments: BBS Parent surveys.pdf

Greetings BBS! Our Parent Learning Days this week were a huge success – we had 79 parents RSVP and 50 parents attend (I think the weather changes kept some away this week)! I appreciate you welcoming parents into your classroom, showing them how to support their child's literacy/math development, and acting on your dedication to Every Child and family! YOU are making a difference in the lives of children and families!

At the end of the session with Mrs. Maldonado and Mrs. Moore, we ask parents to submit a Share A Smile Survey and we received 100% Yays (see attached and examples below)!

Yays! & Nays! Customer Satisfaction Survey

Date Submitted: 10/31/2019 10:24:12 AM
School/Department: 131 - Bear Blvd School
Was this a Yay (positive) experience or a Nay (negative) experience? Yay
Person Assisting You: Hernandez
Category of Customer: Parent

Optional Information

Customer Name: Yanet Carrillo
Customer Phone: [REDACTED]
Customer Email: [REDACTED]

Responses

- | | | |
|----|-----------------------|--|
| 1. | Did you feel welcome? | Yes |
| 2. | Did you feel heard? | Yes |
| 3. | Did you feel valued? | Yes |
| 4. | Were you helped? | Yes |
| 5. | Comments: | Very good information love it Thank you!!! |
-

Total Dept Yays:

38

Total Dept Nays:

0

Yays! & Nays! Customer Satisfaction Survey

Date Submitted: 10/31/2019 10:24:57 AM
School/Department: 131 - Bear Blvd School
Was this a Yay (positive) experience or a Nay (negative) experience? Yay
Person Assisting You: Mrs Maldonado
Category of Customer: Parent

Optional Information

Customer Name: Lajjely
Customer Phone: [REDACTED]
Customer Email: [REDACTED]

Responses

- | | | |
|----|-----------------------|-----------------------------------|
| 1. | Did you feel welcome? | Yes |
| 2. | Did you feel heard? | Yes |
| 3. | Did you feel valued? | Yes |
| 4. | Were you helped? | Yes |
| 5. | Comments: | Siempre una excelente experiencia |
-

Total Dept Yays:

39

Total Dept Nays:

0

Yays! & Nays! Customer Satisfaction Survey

Date Submitted: 10/31/2019 10:27:49 AM
School/Department: 131 - Bear Blvd School
Was this a Yay (positive) experience or a Nay (negative) experience? Yay
Person Assisting You: Mis Aguirre
Category of Customer: Parent

Optional Information

Customer Name: Martha
Customer Phone: [REDACTED]
Customer Email: [REDACTED]

Responses

1.	Did you feel welcome?	Yes
2.	Did you feel heard?	Yes
3.	Did you feel valued?	Yes
4.	Were you helped?	Yes
5.	Comments:	Bien

Total Dept Yays:

40

Total Dept Nays:

0

Yays! & Nays! Customer Satisfaction Survey

Date Submitted: 10/31/2019 10:28:01 AM
School/Department: 131 - Bear Blvd School
Was this a Yay (positive) experience or a Nay (negative) experience? Yay
Person Assisting You: Mis Aguirre
Category of Customer: Parent

Optional Information

Customer Name: Martha
Customer Phone: [REDACTED]
Customer Email: [REDACTED]

Responses

1.	Did you feel welcome?	Yes
2.	Did you feel heard?	Yes
3.	Did you feel valued?	Yes
4.	Were you helped?	Yes
5.	Comments:	Bien

Total Dept Yays:

41

Total Dept Nays:

0

Kim Hammer, M.Ed.

Director

The Bear Boulevard School

713-251-7900

*Focusing on strengths, equity, possibilities,
and commitment to achieve T-2-4*